



VISITATION'S POLICY & PROCEDURES

- a. Residents are allowed to have a guest(s) visit his/her residence. Visiting hours are from 9am to 9pm only. Visitors are to always remain with the residents.
- b. All visitors must sign in and out at the office prior to visiting the resident. If necessary, visiting hours may be extended, subject to approval from the Administration. Either the resident or the family/guardian will submit the request in person, writing or via phone. **NO OVERNIGHT GUEST ARE PERMITTED**
- c. When inside the facility, prior to entering the resident's bedroom, the visitors must ask and receive consent from the resident and his/her roommate(s) with the assistance of the staff.
- d. Every staff on duty is responsible to ensure that the policy and procedures are strictly adhered to.
- e. Resident's guest(s) are subject to the terms of the Lease Agreement, Community Policies and Community Rules. The resident is accountable for the guest(s) action(s) while within the facility property.
- f. No Patient Left Alone Act

On April 6, 2022, Governor Ron DeSantis signed SB 988, which guarantees Florida families the fundamental right to visit their loved ones receiving care in hospitals, hospices, nursing homes, assisted living facilities, and intermediate care facilities for the developmentally disabled.



"No Patient Left Alone Act" visitation guideline

Best Care Senior Living abide by Florida's "No Patient Left Alone Act" which guarantees visitation rights for patients in hospitals, hospices, nursing homes, assisted living facilities and intermediate care facilities for the developmentally disabled. Here are the key points:

Visitation Rights: Florida law guarantees visitation, regardless of vaccination status, and allows for physical contact between patients and visitors.

Required Visitation Scenarios: Facilities must allow visitation for various situations including end-of-life care, new residents struggling to adjust, major medical decisions, emotional distress, assistance with eating or drinking, social withdrawal, childbirth, and pediatric patients (unless the patient objects).

Essential Caregiver Designation: Patients can designate an essential caregiver for a minimum of 2 daily visit hours.



Residents have the right to see their loved ones, especially during life's difficult moments.

Any Visitors family member would be able to visit their loved ones (residents) as they please.

- No Vaccine Mandate to all visitors.
- No facemask mandate, but optional TO THOSE who want to use.
- Family can hug the residents and can interact with their loved ones without restrictions.
- Guest visits are unrestricted except in the event of an outbreak. During outbreaks, a maximum of 2 visitors will be allowed per resident at a time.
- To promote the health and safety of our residents, visitors must comply with our infection control and education policies. This includes completing a brief educational session upon arrival that covers proper hand hygiene, use of personal protective equipment (PPE) if required and maintaining social distancing. We encourage visitors to familiarize themselves with these policies in advance, available in printed format at the front desk. Visitors will be screened for symptoms of illness and may be denied entry if exhibiting any.

Best Care Senior Living allow in-person visitation in all the following circumstances, unless the resident, client, or patient objects:

- End-of-life situations.
- A resident, who was once living with family before being admitted to the provider's care is struggling with the change in environment and lack of inperson family support.
- A resident is making one or more major medical decisions.
- A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.



- A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A resident who used to talk and interact with others is now seldom speaking.
- For hospitals, childbirth, including labor and delivery.
- Any other circumstance the facility deems appropriate.
- The Facility Administrator or designee must be responsible for staff adherence to the policy.