



## VISITATION'S POLICY & PROCEDURES

- a. Residents are allowed to have a guest(s) visit his/her residence. Visiting hours are from **9am to 9pm** only. Visitors are to always remain with the residents.
- b. All visitors must sign in and out at the office prior to visiting the resident. If necessary, visiting hours may be extended, subject to approval from the Administration. Either the resident or the family/guardian will submit the request in person, writing or via phone. **NO OVERNIGHT GUEST ARE PERMITTED**
- c. When inside the facility, prior to entering the resident's bedroom, the visitors must ask and receive consent from the resident and his/her roommate(s) with the assistance of the staff.
- d. Every staff on duty is responsible to ensure that the policy and procedures are strictly adhered to.
- e. Resident's guest(s) are subject to the terms of the Lease Agreement, Community Policies and Community Rules. The resident is accountable for the guest(s) action(s) while within the facility property.
- f. **No Patient Left Alone Act**

On April 6, 2022, Governor Ron DeSantis signed SB 988, which guarantees Florida families the fundamental right to visit their loved ones receiving care in hospitals, hospices, nursing homes, assisted living facilities, and intermediate care facilities for the developmentally disabled.

Patients should have the right to see their loved ones, especially during life's difficult moments.

**Any Visitors/Family member would be able to visit their love ones (residents) as they pleased.**

- No Vaccine Mandate to all visitors
- No facemask mandate, but optional TO THOSE who want to use
- Family can hug the residents and can interact with their love ones without restrictions.



**Best Care Senior Living allow in-person visitation in all of the following circumstances, unless the resident, client, or patient objects:**

- End-of-life situations.
- A resident, who was once living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
- A resident is making one or more major medical decisions.
- A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A resident who used to talk and interact with others seldom speaking.
- For hospitals, childbirth, including labor and delivery.
- Any other circumstance the facility deems appropriate.



## "No Patient Left Alone Act" visitation guideline

Best Care Senior Living abide by Florida's "No Patient Left Alone Act" which guarantees visitation rights for patients in hospitals, hospices, nursing homes, assisted living facilities and intermediate care facilities for the developmentally disabled. Here are the key points:

**Visitation Rights:** Florida law guarantees visitation, regardless of vaccination status, and allows for physical contact between patients and visitors.

**Required Visitation Scenarios:** Facilities must allow visitation for various situations including: end-of-life care, new residents struggling to adjust, major medical decisions, emotional distress, assistance with eating or drinking, social withdrawal, childbirth, and pediatric patients (unless the patient objects).

**Essential Caregiver Designation:** Patients can designate an essential caregiver for a minimum of 2 daily visit hours.

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